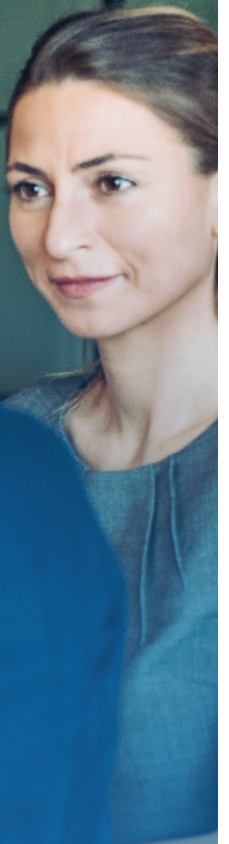


# ANNUAL REPORT

## 2021-2022



**Community Legal  
Education Association**

**At Community Legal Education Association (CLEA)** we have been providing access to justice programming for over 37 years. We are the only sole purpose public legal education and information service in Manitoba, with a mandate to provide service to all Manitobans. We provide assistance at several points along the continuum of access to justice issues and options. Our programs help promote access to justice by fostering an understanding of our justice system. We do this by providing programs that provide information and summary advice as well as education about the law.

CLEA's core programs are: our Speakers Bureau, our annual law conference, plain language legal publication production and distribution, our website, our schools programming and

our Law Phone-In & Lawyer Referral Program. Our projects are: Workplace Sexual Harassment, Senior Abuse, Family Law Presentations, Ban on Conversion Therapy and Victims of Intimate Partner Violence.

Last year, Law Phone-In and the Workplace Sexual Harassment lawyers fielded 9,797 calls, we distributed over 7,315 publications, both hard copy and electronic, over 1,200 people attended our law presentations, Community Legal Intermediary Training courses, law conference, Workplace Sexual Harassment workshops, Family Law presentations and Senior Abuse presentations. Tens of thousands of people used our website and viewed our videos. In total, over 46,000 people accessed our various programs.

## SERVICES

### LAW PHONE-IN & LAWYER REFERRAL PROGRAM

Serving Manitobans as well as callers from around the world since 1975, CLEA's Law Phone-In & Lawyer Referral Program is an essential service, providing free legal information and summary advice over the telephone and by e-mail to anyone who needs help. Many clients rely on the service as their emergency first-response team during a legal crisis. As a unified information and referral service, our program staff assesses callers' needs, provides information and summary advice and makes referrals to lawyers and law-related agencies where appropriate.

**414,382** calls and e-mails since 1975



In 2021, the Program handled 9,641 calls, bringing the grand total to 414,382 since the service began in 1975. 73.4% originated from Winnipeg. Calls from outside Winnipeg came from 200 communities throughout Manitoba, primarily through our toll-free line. 467 came from other provinces and territories, 53 from 20 states in the United States and 39 came from around the world, many of them via e-mail: Algeria, Australia, Chile, Costa Rica, Ecuador, Egypt, France India, Jamaica, Japan, Kazakhstan, Mexico, New Zealand, Nigeria, Russia, Saudi Arabia, Singapore, South Vietnam, and the United Kingdom. Legal issues in international calls included court matters in Manitoba, employment law, estate matters and immigration.

**Calls from: 200 communities throughout Manitoba, 467 calls from across Canada, 53 from the U.S. and 39 from around the world**



### COMPLETED CALLS BY TOPIC

<b>Family Law:</b> 3,005 (34%)	<b>Real Estate:</b> 149 (1.5%)
<b>Autopac:</b> 156 (2%)	<b>Criminal &amp; Highway Traffic:</b> 805 (9%)
<b>Civil &amp; Small Claims:</b> 1,177 (13%)	<b>Immigration Law:</b> 142 (1.5%)
<b>Debt:</b> 152 (2%)	<b>Employment Law:</b> 778 (9%)
<b>Other:</b> 974 (11%)	<b>Legal Aid:</b> 74 (1%)
<b>Landlord &amp; Tenant:</b> 151 (2%)	<b>Commercial:</b> 194 (2%)
<b>Wills &amp; Estates:</b> 932 (10.5%)	<b>EIA &amp; Employment Ins:</b> 32 (0.5%)

### COVID-19

The COVID-19 pandemic resulted in additional calls on employment, labour law and human rights issues. Callers needed information and referrals to lawyers about lay-offs, terminations and accommodation requests. There were a number of inquiries about vaccine policies in work places, and post-secondary institutions, Quarantine Act, public health tickets, travel inquiries and disputes between parents about having their children vaccinated.

### LPI CALLS IN THE LAST 5 YEARS



*"I learned a lot through this process. I'm really glad your organization exists, and I believe you're an awesome and supportive representative."*

## TRENDS

There were many inquiries on behalf of family members whose competence is in question or will be in the coming years. Many of these inquiries involved elderly family members who were being taken advantage of or financially abused.

There have been more harassment calls, both between neighbours and in general. Often individuals facing harassment go to the police, but the police do not take them seriously and refuse to assist. There have been more calls about interpersonal aggression and reports of the police being uninterested in intervening.

Many calls are from incarcerated individuals: from Milner Ridge, Headingley, the Winnipeg Remand Centre, and other facilities around the province. Federal inmates also call on a regular basis. Individuals placed in mental facilities on an involuntary basis also call regularly as well as those who have been formerly incarcerated in such facilities seeking redress for issues experienced there.

### 377 Self-represented Litigants

Inquiries from self-represented litigants continue to grow (188 in 2019, 253 in 2020 and 377 in 2021). Most of these calls dealt with a family law or a civil litigation issue. Some of the calls dealt with wills, criminal law and employment law. Often, these were repeat callers, calling numerous times for help with their matters.

1,043 calls resulted in referrals to one of the 132 lawyers listed with the Lawyer Referral Service. Lawyers listed on the lawyer referral panel have agreed to provide a free initial consultation of up to half-an-hour to clients referred to them.

In 2021, our records show that we received referrals from 194 different sources: various individuals, lawyers and law firms, MLAs, community agencies, government departments, organizations, businesses, and as a result of being listed in various publications. The majority of the referrals came from

Legal Aid Manitoba – 650, various lawyers and law firms - 212, various provincial government departments (particularly those under the umbrella of Manitoba Justice) - 184, The Law Society of Manitoba - 176, Employment Standards Branch – 144, Legal Help Centre – 116, Various Court Offices, including judges and registrars - 87, Residential Tenancies Branch – 46, and Manitoba Consumer Protection Office – 37. This information is based on callers self-identifying who referred them. 2,820 of the callers identified a referral source.

Part of providing an effective service is knowing what service or combination of services to provide. Does the person need legal information or summary advice? Do they need a referral to a lawyer for possible representation? Is there an agency or service that they can be referred to? That involves knowing or learning about those various services in order to make the appropriate referral. Last year, the lawyers who staff the Law Phone-In Program referred clients to 209 agencies, government departments or other resources.

Two lawyers are on staff at Law Phone-In, Jennifer Dunik and Charlene Thomas. Office hours are Monday to Friday, 9 am to 4 pm.

Aside from the Lawyer Referral Service in Manitoba, there are lawyer referral services in British Columbia, Alberta, the Yukon, Northwest Territories, Ontario, Quebec, Nova Scotia, Prince Edward Island and Newfoundland and Labrador. There are law phone-in services in Ontario, Prince Edward Island, Nova Scotia, and Newfoundland and Labrador.

The Law Phone-In & Lawyer Referral Program can be reached at (204) 943-2305 or toll-free in Manitoba, outside of Winnipeg, at 1-800-262-8800. We also have a separate number for callers who just need a referral to a lawyer: (204) 943-3602. The email address is [community@communitylegal.mb.ca](mailto:community@communitylegal.mb.ca).

## WORKSHOPS AND PUBLIC LAW CLASSES

### SPEAKERS' BUREAU

CLEA operates a Speakers' Bureau of volunteers who donate their time each year to provide legal information sessions to the community on request. We have a panel of speakers, primarily lawyers, who are prepared to deliver presentations. We arranged presentations for College Beliveau, Enhanced English Skills for Employment (ESEE), Gray Academy, Ka Ni Kanichihk, Louis Riel School Division, MANSO (Manitoba Association of Newcomer Serving Organizations), Neepawa and Area Immigrant Settlement Services, Nor'West Co-op, Portage Learning & Literacy Centre, the Porche Club of America (Red River Region), and a seniors group. We arranged several presentations for the Winnipeg Public Library and presented at the U of W's Social Justice Fair. In total, 404 people attended these sessions.

**Thank you to presenters:** Monica Adeler, Karen Burwash, David Davis, Jennifer Dunik, Dan Gilson, Sam Goszer, Robynne Kazina, Tanya Keller, Kirk Kirby, Leah Klassen, Jeff Palamar, Shea Peplinskie, Nalini Reddy, Rebecca Sherman, Anita Southall, Victoria Taylor, John Thullner, Sharon Tod, Mary Troszko, and Tyler Warren.



## LAW CONFERENCE

Our Annual Law Conference was a virtual conference again this year. The theme was Family Law. There were four sessions: An Overview of Family Law with Nina Holatova, Family Violence with Stacey Soldier and Wayne Rose, Parenting Arrangements with Leah Klassen. The conference ended with a Panel on Manitoba Government Family Law Resources with Ingrid Pflug, Leita Kalinowsky, and Michael Williams. 180 people attended these sessions. We would like to thank all the presenters, as well as everyone who attended.

## INTERMEDIARY PROGRAMS AND TRAINING

### COMMUNITY LEGAL INTERMEDIARY (CLI) TRAINING PROGRAM

Because of COVID, we transitioned the CLI Course into a series of Zoom webinars. In the fall we held seven webinars: Consumer Law, Mediation Options, Family Law, Criminal Law, Youth Justice, Welfare Law, and Small Claims Court.

In the spring we held an additional five webinars: Immigration Law, Copyright Law, Privacy Law, Employment Law and Business Law. 176 people attended the 12 presentations.

We would like to thank presenters: Kara Bashutski, Silvana Buccini, Kriz Cruzado, David Davis, Len Fishman, Laurie Gordon, Sam Goszer, Daniel Hildebrand, Michael Lazar, Candace Olson, Jana Samolesky, Victoria Taylor, Jennifer Unger, and Althea Wheeler.

### ON-LINE CLI COURSE

Thanks to funding from Justice Canada, Justice Partnership and Innovation Program and with the help of CLI presenters: Jasmine Schulz and Kriz Cruzado from Mediation Services, Katie Brownell, Michael Lazar, Candace Olson, Peter Mueller, Jennifer Unger and George Derwin. We created an on-line CLI course. The course consists of nine modules: Introduction (which includes information about the intermediary process and an overview of the justice system and legal research), Dispute Resolution - Part 1, Dispute Resolution - Part 2 (Small Claims Court), Family Law, Criminal Law, Youth Criminal Justice, Employment Law, Residential Tenancies and Wills and Estates.

[www.communitylegal.mb.ca/courses/community-legal-intermediary-training-course/](http://www.communitylegal.mb.ca/courses/community-legal-intermediary-training-course/)

37 presentations attended  
by 760 people



*“Thank you so much for your help, its truly appreciated. I am so glad I found you guys. You have given me hope and made my journey less difficult. I honestly can’t thank you enough for helping me through this difficult, overwhelming process.”*

## PUBLICATIONS

### PUBLICATION DISTRIBUTION

CLEA distributes many pamphlets, booklets and other plain language materials about the law. We distribute our own publications and also materials produced by other agencies and government departments such as Justice Canada, and Manitoba Justice. We have an inventory of over 100 CLEA titles, including 20 French or bilingual titles.

In 2021–2022, CLEA distributed 7,315 items to hundreds of individuals and agencies across Manitoba.

7,315 publications distributed



### PUBLISHING

#### New and Revised Publications

We produced a brochure, bookmark and poster about elder abuse for our Senior Abuse project. We have added five new case summaries. One of these is a recent criminal law case, (*R. v. Zora*), three are Indigenous law cases, (*R. v. Van der Peet*, *Delgamuukw v. BC*, *R. v. Desautel*), and one is a recent employment law case (*Uber v. Heller*). With the support of the Porsche Club of America (Red River Region), we have created a brochure about driving laws, explaining the penalties for impaired driving offences, speeding and other motor vehicle related offences. We have also updated our *Uncontested Divorce Guide*, *Small Claims Court Guide* and *Probate Guide*.

#### The Manitoba Legal Services Directory

Work on the 2022 Manitoba Legal Services Directory began with 170 lawyers placing 534 ads in the directory. The directory will be published in 2022–2023 with sales of the directory continuing in 2022–2023. Aside from being an excellent resource, between the ad sales and directory sales, the directory continues to be a stable source of revenue.

#### CLEA’s Annual Report

Copies of the 2020–2021 Annual Report were distributed to members, volunteers, Justices and Judges of the Court of Appeal, Queen’s Bench and Provincial Courts, Members of Parliament, Members of the Manitoba Legislature, funders, Law Society of Manitoba Benchers, various community and law-related agencies and throughout the community on an as-requested basis. The report continues to be a useful outreach and fundraising tool, as it presents CLEA’s work in a readable format with a professional image.

## WEBSITE

### Updating our website is an on-going project.

We have 578 FAQs on our website. These fall into 12 categories. We also have an additional 81 FAQs about COVID-19.

Our video library continues to grow. We now have 55 videos. We have updated our video, *How Long Does a Criminal Record Last?* We have also added eleven recordings from Zoom webinar sessions on the topics of Consumer Law (presented by Silvana Buccini), Criminal Law (presented by Michael Lazar), Family Law (presented by Len Fishman), Youth Criminal Justice Law (presented by Candace Olson), Small Claims Court (presented by Daniel Hildebrand), Immigration Law (presented by David Davis), Copyright Law (presented by Althea Wheeler), and as part of our law conference: Overview of Family Law (presented by Nina Holatova), Family Violence (presented by Stacey Soldier and Wayne Rose), Parenting Arrangements (presented by Leah Klassen) and a panel presentation on Family Law Government Services (Ingrid Pflug, Leita Kalinowsky, and Michael Williams). Many thanks to all our presenters for allowing us to post these webinars online.

We have also created a video explaining how to navigate our website and have begun the slow process of correcting and improving the captions for all of the videos we have posted online.

Law students in the Pro Bono Students Canada program have created a video for us about appearing in virtual court. We'd like to thank Vicky Liu (lead), Chi Zhang, Pavan Takhar and Victoria McGahey.

Law students through Pro Bono Students Canada also translated four of our webinar scripts into French and we now have four new French videos: *Quand la police peut elle fouiller mon domicile? Quand la police peut elle effectuer une fouille? Quels sont mes droit en cas d'arrestation? Vos obligations et droits quand vous êtes arrêté par la police.* Thank you to: Dominique Gibson (lead), True Dash and Karine Pelletier, who reviewed the scripts.

In 2021/22 our videos received 4,332 views. Total lifetime views of our videos are 19,916. The top 5 videos viewed: *Reporting Domestic Violence, How Long Does a Criminal Record Last, Handwritten Wills in Manitoba, How to Conduct Yourself in Court, and Introduction to Legal Research*

**55 videos on our website**  
**19,916 total views**



[www.communitylegal.mb.ca](http://www.communitylegal.mb.ca)



We are also on Facebook, Twitter and LinkedIn where we post information about our up-coming presentations, events, new publications and videos. Thank you to everyone who has shared and retweeted our tweets.

## EDUCATION AND TRAINING

To keep abreast of changes in the law, all of CLEA's lawyers on staff routinely attend Manitoba Bar Association and other continuing legal education seminars.

Executive Director, Mary Troszko, attended the annual Public Legal Education Association of Canada (PLEAC) Annual General Meeting, conducted virtually. PLEAC is a national organization whose members provide public legal education or information programs. PLEAC's annual conference always provides an opportunity to share best practices in public legal education. In the face of COVID, PLEAC has been providing a series of webinars to allow members to continue to share best practices. PLEAC's website: <https://www.pleac-aceij.ca/>

## SCHOOLS PROGRAMS

We believe that public legal education should begin in the schools. We continue to offer Speakers in the Classroom (a Speakers Bureau for school presentations) and we have developed materials specifically for teachers: Jack and the Beanstalk (mock trial for grade 5), YCJA Teaching kit, a series of criminal law case summaries, and six Family Law Lesson plans, nine Criminal Lesson Plans and a Bail exercise. We also have a section of our website dedicated to Schools and Youth. For the past two years, the Schools and Youth section of the website was in the top ten pageviews.

## PROJECTS IN 2021–2022

### WORKPLACE SEXUAL HARASSMENT PROJECT (WSH)

We received funding from Justice Canada for a 5-year project, from September 2019 to March 31, 2024. The project includes setting up a WSH Hotline, creating a brochure and other materials, presenting a series of 25 workshops around the province, and creating a webinar. We hired two lawyers to staff the service. Carlyn Sarna is the Workplace Sexual Harassment Hotline lawyer and Victoria Weir is the Program Coordinator.

The Sexual Harassment Hotline was created to provide clients with a direct line to a lawyer who can provide legal advice and information. The Hotline was launched on January 21, 2020. The hotline allows callers to get in touch directly with a staff lawyer who can provide legal information, connect clients to various resources and agencies or refer callers to one of CLEA's panel lawyers. To date, the hotline has assisted over 175 clients and responded to 435 calls. The hotline has seen an increase in the number of calls. Though the majority of the callers continue to inquire about workplace sexual harassment, the hotline is also seeing a significant increase in callers who are dealing with sexual assault, sexual violence and domestic violence.

The toll-free number for the Workplace Sexual Harassment Line is 1-877-226-4366. The email address is: [sexualharassmenthelp@communitylegal.mb.ca](mailto:sexualharassmenthelp@communitylegal.mb.ca)

We also created a web page: <https://www.communitylegal.mb.ca/programs/workplace-sexual-harassment-project/>

In January 2021, we launched the workshop phase of our project. Between January 2021 and March 31, 2022, we organized 37 workshops, attended by 437 people, including youth, newcomers to Canada, and people living in rural and Northern Manitoba. We have partnered with community organizations throughout the province to expand access to our programming. We have been pleased to notice that the workshops have been so popular that many of the organizations have scheduled second or third workshops for subsequent groups. Several organizations have attended our Law Conference and CLI webinars, or have reached out to plan workshops on other legal topics, such as family law or criminal law.

### CNIB KNOW YOUR RIGHTS PROJECT

CNIB approached us for help with their “Know Your Rights” project, intended to inform vision-impaired people of their legal rights. We provided answers to 99 questions about disability rights in Manitoba, across nine different categories (Built Environment, Education, Employment, Government & Consumer Services, Healthcare, Housing, Transportation, Self-Advocacy, and COVID). CNIB will use these to create brochures and online materials.

### LA LIBERTÉ

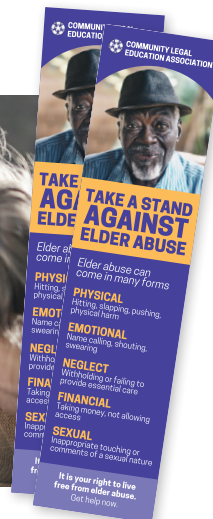
La Liberté French-language weekly newspaper received funding from the Manitoba Law Foundation to develop and distribute a magazine on the modernization of family law, specifically about the changes to the *Divorce Act*. This magazine was published as an insert in La Liberté in French and in the Winnipeg Free Press in English. La Liberté partnered with Community Legal Education Association, AJEFM, FAJEF, Legal Help Centre and many family law lawyers. CLEA reviewed portions of the English magazine and provided a message from a partner. CLEA would like to thank Sarah Thurmeier, Pat Lane and Jessica Schofield who CLEA approached and who agreed to be interviewed for the magazine.

### FAMILY LAW PRESENTATIONS

We received funding from Justice Canada to deliver a series of virtual presentations in rural and northern Manitoba communities. The presentations focus on the recent changes to federal and provincial family law legislation, including amendments to the *Divorce Act*. Thank you to Tracy Morrow and Candray Mehkary for reviewing the presentation.

### CONVERSION THERAPY

We have started producing materials- a brochure, fact sheet and poster as well as FAQs and a video. This project is funded by Justice Canada - Victims Fund.



### SENIOR ABUSE PROJECT

The Senior Abuse project, funded by Justice Canada started in 2021. We hired a lawyer, Nina Holatova, to coordinate the project. Nina created a series of publications (including a brochure, bookmark and poster) to provide updated information to the community about elder abuse, as well as recourse and resources. We received input and feedback from agencies in Manitoba that provide services to seniors to make sure the information was accurate and up to date. Nina started delivering webinars on seniors’ rights and elder abuse. These webinars have educated older adults, as well as service providers about elder abuse, seniors’ rights, financial scams, wills, powers of attorney and healthcare directives. Nine virtual presentations were delivered to communities in Winnipeg as well as rural Manitoba, reaching 80 people.



### VICTIMS OF INTIMATE PARTNER VIOLENCE

With funding from Justice Canada, our new Victims of Intimate Partner Violence Project is underway. CLEA aims to address the need for education and access to services for people affected by this prevalent form of abuse. We are setting up a toll-free phone line and dedicated email address to offer those in need prompt legal information and referrals to appropriate resources. This assistance will be provided by an experienced, trauma-informed staff lawyer. Outreach is being planned to involve organizing presentations about Intimate Partner Violence topics. These sessions will be designed to raise awareness of the issue and increase understanding of how to help those impacted. Our intended audience is diverse, consisting of the public and service providers, including lawyers who wish to be placed on the CLEA panel to provide representation in matters related to Intimate Partner Violence.

## ACCESS TO JUSTICE ACTIVITIES

CLEA is committed to promoting and supporting an equitable and accessible justice system that is responsive to the needs of Manitobans. We use a variety of ways to reach this objective:

### 1. Community and Other Outreach

We continued to implement the suggestions from our Rural Manitoba Program Enhancement Project and have been reaching out to various agencies about our CLI webinars and WSH, elder abuse and family law workshops, including agencies and individuals outside Winnipeg.

2. **Co-ordination activities** with other organizations are essential for planning efficient and effective programs. Each year, CLEA is asked to provide representatives to many community committees. This year, staff members participated on the following committees:

- Law Society of Manitoba Stakeholders Committee
- Manitoba Bar Association - Law Day Planning Committee
- Public Legal Education Association of Canada (PLEAC) – Board of Directors.

We also routinely meet with other organizations to explore how we can work together. We have been working with Community Unemployed Help Centre, Legal Help Centre, Infojustice, and Public Interest Law Centre to develop a joint communication strategy. The Manitoba Law Foundation is providing funding for this initiative.

### 3. Advice and Consultation on Public Legal Education and Information Issues

Community groups frequently approach CLEA for advice about public legal education issues. We also provide information and presentations (on request) about legal issues for volunteers and boards of directors of not-for-profit organizations as well as information on law as a career for high school students.

We continue to participate on the Law Society's Access Stakeholders Committee. The mandate of this committee is to: share ideas, information, and best practices on access; learn what is already being done and identify gaps; coordinate efforts to avoid duplication and explore opportunities for partnerships.

We participated in PILC's participatory webinar on community legal needs in relation to systemic and group issues and the Manitoba Law Reform Commissions Elder Abuse project.

Access to Justice is important to CLEA. The Action Committee on Access to Justice in Civil and Family Matters in its Report – Working Toward Accessible Justice identified nine goals.

*"I can't thank you guys enough, this has been and continues to be very hard on me. I could not have done it without you. Thanks again for what you do, it's truly appreciated you have no idea :)"*

**Our programs have been recognized in the Action Committee's Annual reports under 5 of the goals.**

#### Goal 1: Address Everyday Legal Problems

Our law conference, our Speakers Bureau and our Community Legal Intermediary Training course, our publication distribution, Law Phone-In & Lawyer Referral Program, CNIB project, Criminal Law Procedure videos, and WSH webinars, address this goal.

#### Goal 2: Meet Legal Needs

Our Law Phone-In and Lawyer Referral Program, as well as the work of the law students through Pro Bono Students Canada who helped make our legal information available in French, the project with La Liberté, and our resources for self-represented litigants address this goal.

#### Goal 3: Improve Family Justice

Our Uncontested Divorce Guide and our family law presentations address this goal.

#### Goal 4: Work Together

Community Legal Education Association strives to work with other organizations to improve access to justice.

#### Goal 5: Build Capacity

Our Speakers in the Classroom program as well as our schools' materials and law webinars address this goal.

## FUNDRAISING

Fundraising activities included sales and advertising of the *Manitoba Legal Services Directory* and the sales of publications produced in-house: *Directors' Liabilities, Beginning and Incorporating, the Small Claims Guide, Uncontested Divorce Guide, My Funeral Plan, Probate Guide* and sales of the *Youth Criminal Justice Act Teaching Kit* as well as our two mock trials: *Jack and the Beanstalk* and *Young v. Elder*. CLEA is a registered charity as well as being registered with the All Charities Campaign. All donations are very much appreciated.

## ON-GOING IMPACT OF COVID-19

The biggest impact of COVID-19 was on our in-person programs – the Speakers Bureau, Speakers in the Classroom, Law in the Library, the Community Legal Intermediary Training courses and our annual law conference. We transitioned the Speakers Bureau, Community Legal Intermediary Training Courses and our conference to Zoom webinars and meetings instead of in-person presentations. We have also done that with the workplace sexual harassment workshops, at least for the time being. We have started receiving requests for in-person presentations, which we have been able to fill. The continuing challenge will be working out a hybrid model, being able to arrange in-person presentations, yet also continuing to hold Zoom webinars since we've found that our webinars were more accessible to people outside of Winnipeg and people who cannot readily come down to our office, for a variety of reasons.

*“Thank you for your presentation today. You spoke clearly and slowly to give the class this very useful information on making a will. Your approachable and relaxed style in giving this presentation was most appreciated”*

## PEOPLE

### THANK YOU

Without the support of volunteers in the community, CLEA could not do its work. In the 2021/22 fiscal year, our Board, staff, partners and volunteers have shown how they value public legal education and the work that CLEA does. We thank all of our volunteers, partners and supporters. You are the heart of our programs and success.

### VOLUNTEERS

The volunteer and in-kind support provided to CLEA each year has significant program and financial value. Each year, volunteers spend hundreds of hours organizing and taking part in events or programs. In 2021 - 2022, the dollar value of the time spent by CLEA volunteers was over \$41,250. This figure does not include the time spent by volunteers of CLEA's Board of Directors and the lawyer panel of our Lawyer Referral Service. The value of in-kind support was \$730. CLEA volunteers include lawyers and non-lawyers. They give us their help through presentations, serving on our Board of Directors or committees, office/clerical assistance, event planning and support, writing, editorial review, translating publications, producing videos, and fundraising.

### STAFF

CLEA is fortunate to have a committed and hard-working staff with over 60 years of collective experience in public legal education and information. **Our staff members in 2021–2022 were:**



**Mary Troszko,**  
Executive Director

**Jennifer Dunik,**  
Law Phone-In Supervisor

**Charlene Thomas,**  
Law Phone-In Lawyer

**Nina Holatova,** Project  
Coordinator -Seniors  
Abuse and Family Law  
Presentations projects

**Carlyn Sarna,**  
Workplace Sexual  
Harassment Hotline Lawyer

**Brendon Yarish,**  
Legal Writer

**Victoria Weir,** Program  
Coordinator, Workplace  
Sexual Harassment Project

**Lori Colquhoun,**  
VIPV Lawyer (not pictured)

We would also like to thank our bookkeeper, **Gudrun Antosh**, and administrative assistant, **Charlene Zagrodnik**.

### BOARD OF DIRECTORS

A community-based Board of Directors elected by our general membership governs CLEA. Directors are elected at the Annual General Meeting and hold office for a term of two years. The board is responsible for establishing appropriate policies for the overall management of CLEA.

**The board members in 2021–2022 were:**

**Sarah Thurmeier** – President

**Melissa Serbin** – Vice-President

**Eldene Spencer** – Treasurer

**Mary-Ellen Wayne** – Secretary

**Stacia Franz**

**Gabriel Chung**

**Carson Chen**

We would like to thank our core-funders: Justice Canada, The Manitoba Law Foundation, and the Law Society of Manitoba, our project funders: The Manitoba Law Foundation and Justice Canada, and our project partners. We are also grateful for the volunteer efforts of members of the legal profession of Manitoba, and for those who support us with member fees and donations.

## FINANCIALS

To obtain a copy of our financial statements, please contact us.



**Community Legal  
Education Association**

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